

# THE BEST WARRANTY IN THE INDUSTRY!

## COMMITTED TO THE HIGHEST LEVEL OF CUSTOMER SATISFACTION.

The Pearl Lifetime Warranty is a statement of confidence to our customers to the reliability of Pearl products. Pearl drums, stands and hardware are designed and manufactured to the highest standards in quality, style, appearance and playing performance. This lifetime warranty reflects a tradition of excellence and a commitment to superior engineering and craftsmanship dedicated to you, the drummer. The Pearl lifetime warranty is our pledge to you that we will proudly stand behind our product for as long as you own it. Buy it once, play it for life.

*Pearl.*  
**LIFETIME**

- Drum Set/Concert wood and metal shells for the lifetime of the original owner.
- Foot pedals, hi-hat stands, cymbals stands, boom cymbal stands, snare drum stands, throne bases, floor-standing tom stands, floor-standing cymbal/tom stands, concert stands, racks and rack accessories, cymbal holders and multi-clamps for the lifetime of the original owner. Some exceptions apply.
- Drum Set claws, tension rods, swivel nuts, spurs, tom brackets, tom holders, strainers, and nuts and bolts for the lifetime of the original owner.
- Rotationally molded cases for the lifetime of the original owner. Pearl PTT13 TECHTOOL for the lifetime of the original owner.
- The LIFETIME WARRANTY applies to the aforementioned Pearl products purchased from June 15, 2009.

*Pearl.*  
**5 YEARS**

- All Pearl Flutes and Piccolos.

*Pearl.*  
**3 YEARS**

- Marching Wood Shells.

*Pearl.*  
**2 YEARS**

- All Pearl Percussion products (except rainsticks, rims, lugs, tuning plates which have a 1 year warranty).
- All Roadshow and Roadshow JR drums, stands, pedals, hardware and parts.
- Crystal Beat drums, acrylic shells, lugs, hoops and parts (except OptiMounts which have a LIFETIME WARRANTY)

*Pearl.*  
**1 YEAR**

- All ADAMS products.
- Collar Joint on all Pearl drum thrones.
- Covered and lacquered finishes on all Pearl drums.
- Drum hardware plated in Black Chrome, Gold, Satin Chrome, Nickel and Black Nickel. (except scratches caused by normal use)
- eMERGE electronic components, MDL1 module, PUREtouch pads, PUREtouch cymbals, and cables
- E-Pro Metal and Plastic Cymbals.
- Gas Cylinder on the D-3000TC throne.
- Keith McMillen Instruments, products and cables
- MalletStation
- Marching Accessories.
- Marching carriers and marching carrier parts, except as noted below under "Consumables."
- Marching claws, tension rods, swivel nuts, strainers, counterhoops, edge-rings and nuts and bolts.
- Marching Drum hardware finished in Black or White Electro-coat\*. (except scratches caused by normal use) (\*Available on marching drums only)
- Marching snare, tom and bass drum stands.
- Marching and Concert wood bass hoops (against manufacturer defect.)
- MIMIC PRO ELECTRONIC DRUM MODULE
- Rainsticks.
- R.E.D. BOX electronic drum module, cables, hi-hat controller, and junction boxes.
- RH-2050 Remote Hat cable.
- Snare Kits, Bell Kits, Percussion Learning Centers and their corresponding bags and cases.
- SoundCheck drums, stands, pedals, hardware, and parts.
- Tru-Trac electronic drum pads and rubber pad surfaces.

## THIS WARRANTY DOESN'T COVER:

- Normal wear and tear.
- Improper assembly.
- Improper follow-up maintenance or repair.
- Installation of non-genuine Pearl parts or components.
- Instruments that have been sold as "B-Stock", sold as second-hand, or resold contrary to US export regulations.
- Instruments that have been altered, modified or have been damaged through misuse, negligence, improper operation or accidents.
- Instruments subjected to abnormal strain, neglect, abuse, modification or exposure to extreme variances in temperature or humidity.
- Instruments whose trademark, name or identification number has been changed or removed.
- Drum stands plated in Black Chrome, Gold, Satin Chrome, Nickel and Black Nickel.
- Drum stands or carriers finished in Black or White Electro-coat.
- Consumables such as but not limited to: heads, sticks, brushes, beaters, springs, straps and buckles, marching slings, cushions and pads for marching carriers, throne tops and cushions, wire snares, cable snares, gut snares, cords/straps, cymbals, drum set, concert and marching bass drum hoops, bass drum hoop protectors, wheels and casters.
- The playing surface on Pearl Percussion Cajons.
- The head on the Pearl Percussion Fun Drum.

## OWNER'S RESPONSIBILITY:

It is important that the owner/user be familiar with the proper maintenance and use of their Pearl instrument. Keep this warranty and proof of purchase in a safe place. Be prepared to provide purchase information to avoid undue difficulties in determining eligibility for warranty protection.

## HOW TO OBTAIN WARRANTY SERVICE:

Warranty service may be obtained by first notifying the Pearl dealer from which the product was originally purchased. Upon notification, the Pearl dealer must obtain Return Authorization from the Pearl Customer Service Department. This number must be written plainly on the outside of the package or the returned shipping carton will be refused. Returned merchandise must be accompanied by a copy of the original sales receipt. All freight to and from Pearl is to be paid by the customer.

## WARRANTY LIMITATIONS:

This Warranty is exclusive and made in lieu of all other warranties, and all implied warranties, including without limitation any warranties of merchantability or of fitness for a particular purpose which are hereby expressly disclaimed. In no event will responsibility be accepted for incidental or consequential damages of any nature whatsoever. Some states do not allow limitation on how long an implied warranty may last. Therefore, the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Note: This WARRANTY applies to the United States only and may vary in other countries.